

# The Pines Newsletter: 1Q 2022

## connecting our community



### IMPORTANT NOTICE

Our new website is up and running!

<https://thepineslouisville.com/>

The website contains important documents, such as the Master Deed, Bylaws, policies, Meeting Minutes, Financial Statements, and other Forms.

The website also has a link to the resident portal at

<https://portal.bluearrowpm.com/home>.

With the portal, you can submit maintenance requests, view documents, and manage your resident account.

### We need your help!

We are always looking for volunteers to help around the community. Committee involvement opportunities include:

- **Event Planning**
- **Bylaws Revisions**
- **Community Support**

Please contact your HOA Board if you'd like to volunteer

### Next Owners Meeting:

**Wednesday, March 16 at 6pm**

You have three ways to join:

- In person at the clubhouse, or
- Call this number: 1 855-552-4463, or
- Use your computer to go to this site: <https://chime.aws/6022090575> and enter Personal ID: 6022 09 0575

**Thank you to everyone that submitted ballots for this year's election. Newly elected HOA Board members include:**

- Ian Schuler – President
- Julia Johnson – Vice President
- Sharon Colvin – Treasurer
- Lanette Ciresi – Secretary
- Rachel King – Director
- Ramona Pitts – Director
- Rita Gregory – Director

**The Board is reachable via email:**  
[thepines40218@gmail.com](mailto:thepines40218@gmail.com)

### Property Management Company Contact Info

Contact Blue Arrow Property Management about monthly dues payments, maintenance requests, property emergencies, etc.

**502-901-9600** or [Info@BlueArrowPM.com](mailto:Info@BlueArrowPM.com) or <https://bluearrowpm.com/>

## Clubhouse Updates

The HOA Board is looking for suggestions on improvements residents would like to see in our Clubhouse. Some suggestions so far include a weight set in the workout room, new miniblinds, etc. Please contact the HOA Board with any suggestions you might have.

Or if you have gotten a head start on your spring cleaning and would like to donate some items (workout equipment, holiday decorations, etc.), please also contact one of the Board members or send an email to [thepines40218@gmail.com](mailto:thepines40218@gmail.com).

## Community Reminders

- With crime at an all-time high across the city, including right here at The Pines, it is important to report any suspicious activity immediately. This helps keep all of us and our condo complex safe. **Contact the Buechel Police Dept. at (502) 459-4401 to report something. However, call 911 directly if it is an emergency.** You can even call MetroCall (simply dial 311) to report homeless activity, loitering, drug traffic, etc.
- If you would like access to the property's security cameras, please contact Blue Arrow for instructions on downloading the app to your cell phone or computer.
- The **security call box** can be programmed to call your phone when you have guests or a delivery. Contact the HOA Board for instructions on how to set up this feature.

## Community Communications

Below you'll find information about ways to stay informed of community happenings at The Pines Condo Complex:

**Facebook:** Our community has an informal page aimed at keeping residents apprised of local happenings. Look for it at **"The Pines Condo Complex - Louisville, KY"**

<https://www.facebook.com/The-Pines-Condo-Complex-Louisville-KY>

**REACH Alert:** This is a cellphone-based communication system. Contact Blue Arrow Property Management to be added to the Pines REACH alert system. Text notices are sent to keep residents informed about water shut off notices, landscaping tasks, security alerts, etc. <https://www.reachalert.com/>

**NextDoor App:** This app is helpful for broader, city-wide information. The Pines Condo Complex does not have its own page, but check out (and sign up for alerts about) neighboring communities, such as Klondike, Hikes Point, Buechel, Bashford Manor, and more. <https://nextdoor.com/>